

USER MANUAL

INALTO[®]

INALTO.HOUSE

529L Bottom Mount Refrigerator

MODEL CODE/S

IBM529X



A HIGHER LEVEL OF REFRIGERATION

Welcome

Residentia Group Pty Ltd
ACN. 600 546 656
165 Barkly Avenue
Burnley, Victoria
Australia 3121

—
Applico Ltd
635 Great South Road
Penrose, Auckland 1061
New Zealand

Congratulations on purchasing your new appliance!

The InAlto brand is proudly distributed within Australia by Residentia Group Pty Ltd and within New Zealand by Applico Ltd.

Please refer to the warranty card at the rear of this manual for information regarding your product's parts and labour warranty, or visit online at:

www.residentia.group
www.applico.co.nz
www.inalto.house

Both Residentia Group & Applico are customer obsessed and our Support Teams are there to ensure you get the most out of your appliance. Should you want to learn more about recommended usage, the various features of your appliance, and importantly taking care of the unit when cleaning, our Support Teams are here to help.

Telephone Contacts:
AU: 1300 11 4357
NZ: 0800 763 448

It is important that you read through the following use and care manual thoroughly to familiarise yourself with the installation and operation requirements of your appliance to ensure optimum performance.

Again, thank you for choosing an InAlto appliance and we look forward to being of service to you.

General Safety Instructions	4
Installation Instructions	8
Product Overview	16
Care and Maintenance	20
Troubleshooting	22
Technical Information	23
Warranty Information	24

Customer Care

InAlto recommends the use of original spare parts. When contacting our customer service team, please ensure that you have the following information at hand (which can be found on your appliances' rating plate).

- Model Number
- Serial Number

General Safety Instructions

IMPORTANT SAFETY INSTRUCTIONS READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Make sure you understand all instructions and warnings.

Keep the manual in a safe place for future reference, along with the completed warranty card and purchase receipt. If you sell or transfer ownership of this product, pass on these instructions to the new owner.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance.

The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.

WARNING:

- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Please abandon the refrigerator according to local regulators for it use flammable blowing gas and refrigerant.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Do not use extension cords or ungrounded (two prong) adapters.

DANGER:

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

USAGE CONDITIONS AND RESTRICTIONS

- This appliance can be used by children aged from 8 years and above and persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Children aged 3 to 8 years are allowed to load and unload refrigerating appliances.
- The space between the refrigerator doors and refrigerator body are small. Be careful not to jam your finger in the small openings.
- Please be gentle when closing the refrigerator door to avoid falling objects.
- To avoid injury, do not place heavy objects at the top of the refrigerator as they may fall when the refrigerator door is opened or closed.
- Refrigerating appliances might not operate consistently (possibly of defrosting of contents or temperature becoming too warm in the frozen food compartment) when sat for an extended period of time below cold temperatures that this refrigerator is designed for.
- **Do not modify:** Do not attempt to alter or modify this appliance in any way.
- **Repair:** Do not attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician. Contact our Customer Service Team for advice.
- **Children:** Supervise young children to ensure they do not play with the appliance. Never allow children to operate, play with or crawl inside the appliance.
- **Explosive or flammable substances:** Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance. Do not store or use petrol or any other flammable vapours and liquids in the vicinity of this or any other appliance. Do not use such substances for cleaning the appliance. The fumes can create a fire hazard or an explosion.

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase in the temperature in the compartments of the appliance.
- Let hot foods cool to room temperature before placing in the unit. Overloading the appliance forces the compressor to run longer causing your food to cool slowly which may result in your food spoiling or losing quality.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days.[†]
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star (***) frozen food compartments are suitable for storing pre-frozen food, storing or making ice cream and making ice cubes.[†]
- One (*), two (***) and three-star (***) compartments are not suitable for the freezing of fresh food.[†]
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould from developing within the appliance.

[†] Please confirm whether it is applicable according to you product compartment type.

General Safety Instructions Continued

ELECTRICAL SAFETY

Voltage:

- Before connecting and turning on the appliance, ensure the electrical voltage and circuit frequency correspond to that indicated on the appliance rating label.

Earthing:

- This appliance should be properly earthed for your safety. The power cord of this appliance is equipped with a three-prong plug for use in standard wall outlets to minimise the possibility of electrical shock. Do not modify the cord and/or plug provided with the appliance. Improper use of the earthed plug can result in the risk of electric shock.

Connection:

- This appliance requires a standard 220-240 V AC 50Hz electrical outlet.
- Do not overload the electrical circuit.

Power cord:

- Do not pull the power cord when removing the power plug of the appliance. Please firmly grasp the plug and pull it out from the socket directly.
- To ensure safe use, do not damage the power cord or use the power cord if it is damaged or worn.
- Do not kink or damage the power cord; do not leave it exposed or dangling. Secure it at the back of the appliance so no one steps on or places anything on the cord or against it.
- Keep the cord out of reach of children.
- When moving the appliance, make sure not to damage the power cord.

Auxiliary Items:

- Do not use an inverter, adaptor or extension cord with this appliance. If the cord is too short, have a qualified electrician install an outlet near the appliance. Use of an extension cord and an inverter can negatively affect the performance of the unit.

Protect from moisture:

- To protect against the risk of electric shock, do not immerse the unit, cord or plug in water or spray it with any other liquid.
- Do not connect or disconnect the electric plug when your hands are wet. Turn the power switch off before removing the plug from the socket.

WARNING:

When disconnecting:

- To reduce the risk of fire, electric shock or personal injury, always unplug the appliance from the socket when not in use, when moving and before cleaning or servicing.
- Never unplug the unit by pulling the power cord. Always grip the plug firmly and pull straight out from the power point.

Electrical work:

- Any electrical work required for the installation of this appliance should be carried out by a qualified electrician. Please contact our Customer Service Team to arrange one for you.

CORRECT DISPOSAL OF THIS PRODUCT

- This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.
- For more information, please contact the local authority or your retailer where you purchased the product.





THIS PAGE IS INTENTIONALLY LEFT BLANK

Installation Instructions

UNPACKING

Packaging materials:

- This appliance has been packaged to protect it against transportation damage. Remove all packaging materials from around and inside the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event the carton is to be disposed of, please recycle all packaging materials where possible.
- **Suffocation:** Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- **Power cord:** Unwind the power cord to its full length and inspect it for damage. Do not use the appliance if it or its cord have been damaged or are not working properly. In case of damage, contact our after sales support line for advice on examination, repair or return of the damaged product.
- **Read the manual:** Read this manual to familiarise yourself with the appliance. Pay particular attention to the safety instructions on the previous pages.
- **Clean:** To remove any dust from transit and storage, wipe the interior and exterior surfaces of the appliance with lukewarm water and a soft cloth. Dry thoroughly.
- Do not spray or heavily wash the appliance as it may affect the electrical insulation properties.

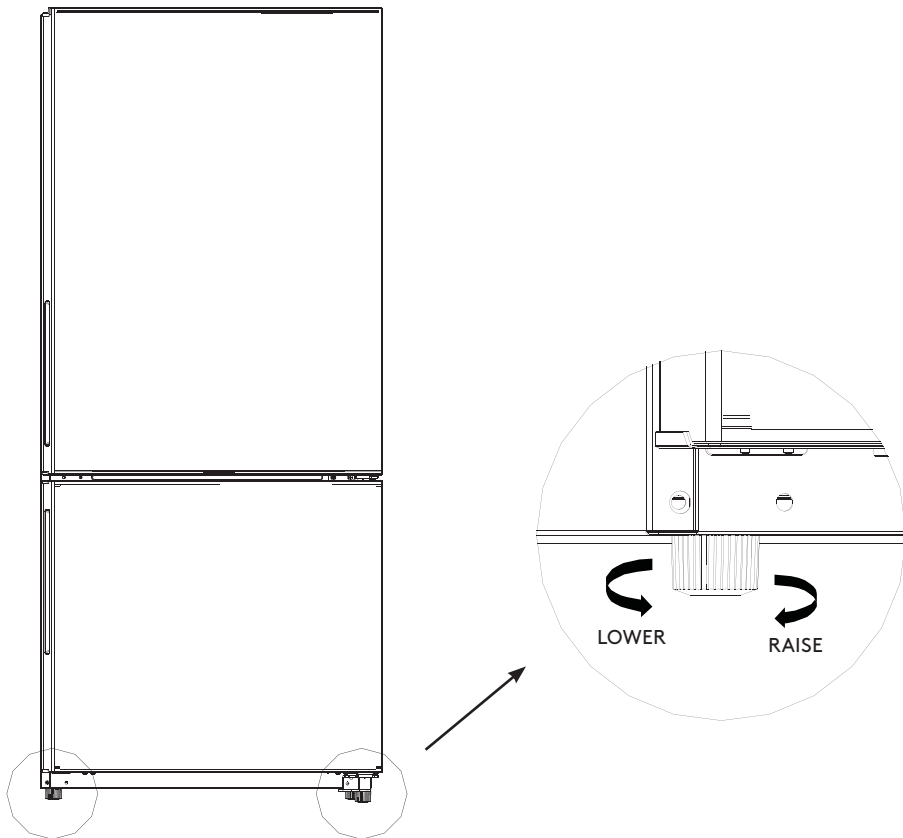
LOCATION

Precautions before installation:

- Before installing or adjusting the accessories of your unit, ensure that the refrigerator is disconnected from the power.
- Take precautions to prevent damaging the unit or causing self harm.
- When selecting a position for your unit you should make sure the floor is flat and firm, and the room is well ventilated.
- Avoid locating your unit near a heat source, e.g. cooker, boiler or radiator.
- Avoid locating your unit in damp or wet conditions to prevent rust or performance.
- Avoid locating your unit in direct sunlight as it may increase the electrical consumption.
- When installing the unit, ensure that 10 cm of free space is left at both sides, 10 cm at the rear and 30 cm at the top of the unit. This will allow cold air to circulate around the refrigerator and improve the efficiency of the cooling process.

LEVELLING THE UNIT

- To level the unit, use the two levelling feet at the front of the unit.
- If the unit is not level, the door and magnetic seal alignments will not be covered properly.
- Make sure that the foot touches the ground before use.
- Turn the feet clockwise to raise the unit.
- Turn the feet counterclockwise to lower the unit.
- Adjust both feet using the procedures above to level the unit.



All images in this instruction manual are for indication only; your unit may appear differently.

Installation Instructions Continued

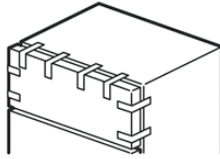
REVERSING THE DOOR SWING

To reverse the door swing to right-to-left, you will need the following tools:

- Cross screwdriver
- Putty knife or a thin-blade screwdriver
- 5/16" socket wrench
- Masking tape

STEP 1

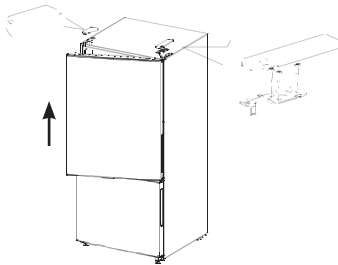
- Unplug your refrigerator and remove all food from the door shelves.
- Remove all food from the inner door trays.
- Fix the door by tape.



STEP 2

- Remove the left cover plate and right top hinge cover
- Unscrew the screws and remove the right top hinge.
- Keep screws in a safe place for reuse.

LEFT COVER PLATE



STEP 3

Lift the refrigerator door up and away from the unit.

STEP 4

- Unscrew the screws from the middle hinge
- Remove the hinge
- Lift the freezer door up and away from the unit.
- Keep screws in a safe place for reuse.

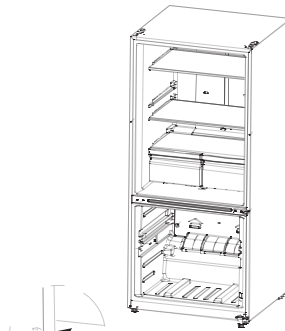


STEP 5

- Unscrew the screws from the bottom hinge
- Remove the bottom hinge from the bottom right side of the unit.

STEP 6

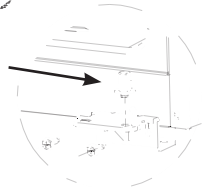
- Unscrew the hinge shaft from the right side of the bottom hinge and move it to the left side
- Secure the bottom hinge to the bottom left side of the unit, using the screws you removed previously.



REMOVE THE BOTTOM HINGE



REATTACH THE BOTTOM HINGE

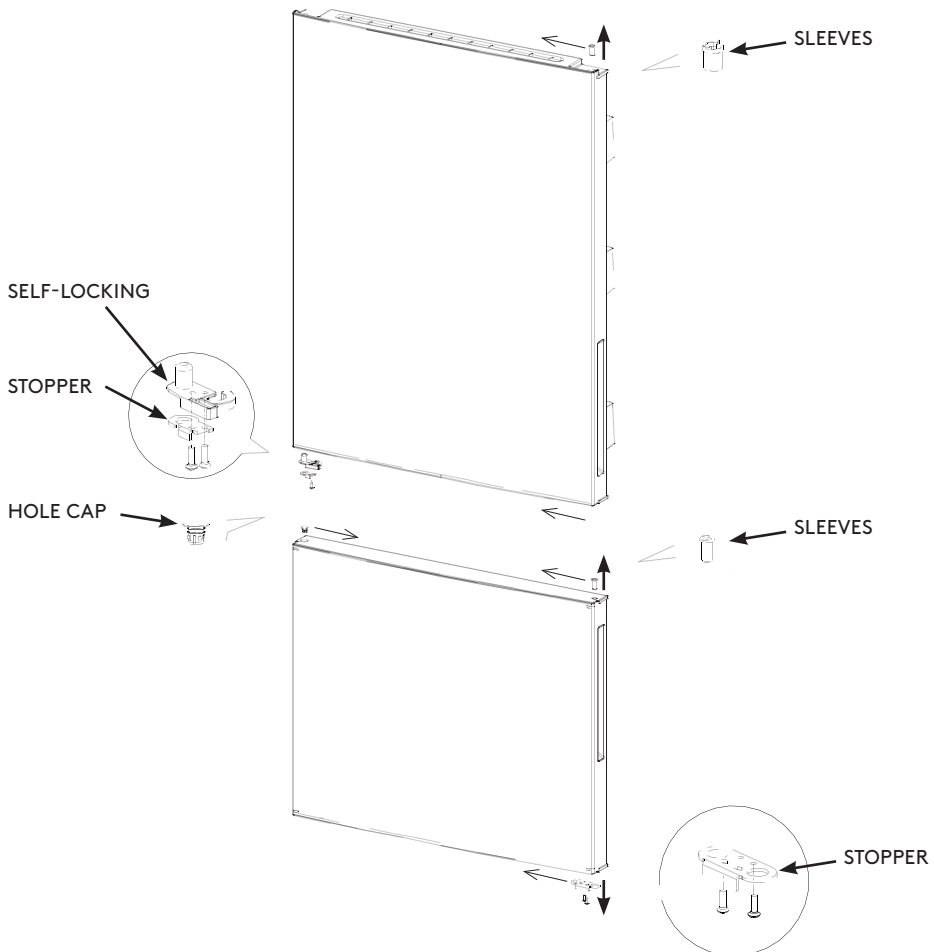


STEP 7

Dismantle the sleeves from the top right of doors and hole cap from the top left of doors and assemble them on their alternative sides.

STEP 8

- Remove the refrigerator door stopper and install it on the other side of the door.
- Remove the freezer door self-locking block and stopper, save them to reuse.
- Take out the left self-locking block and stopper from the accessory bag in the refrigerator and install on the left of the door.



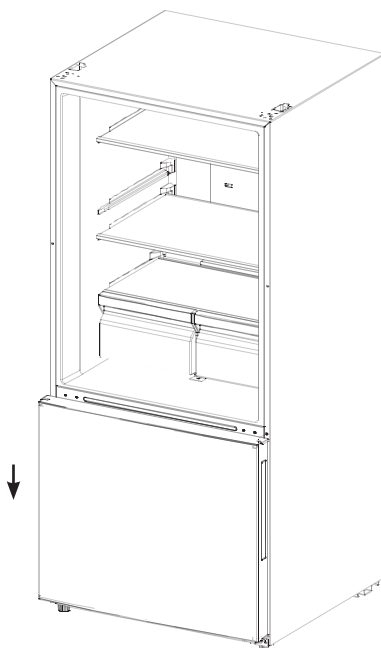
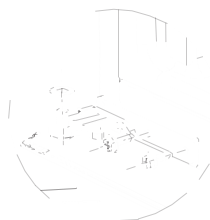
All images in this instruction manual are for indication only; your unit may appear differently.

Installation Instructions Continued

STEP 9

- Lower the refrigerator door bottom hinge vertically
- Take out the middle hinge of the other side from the accessory bag and then assemble the middle hinge on.

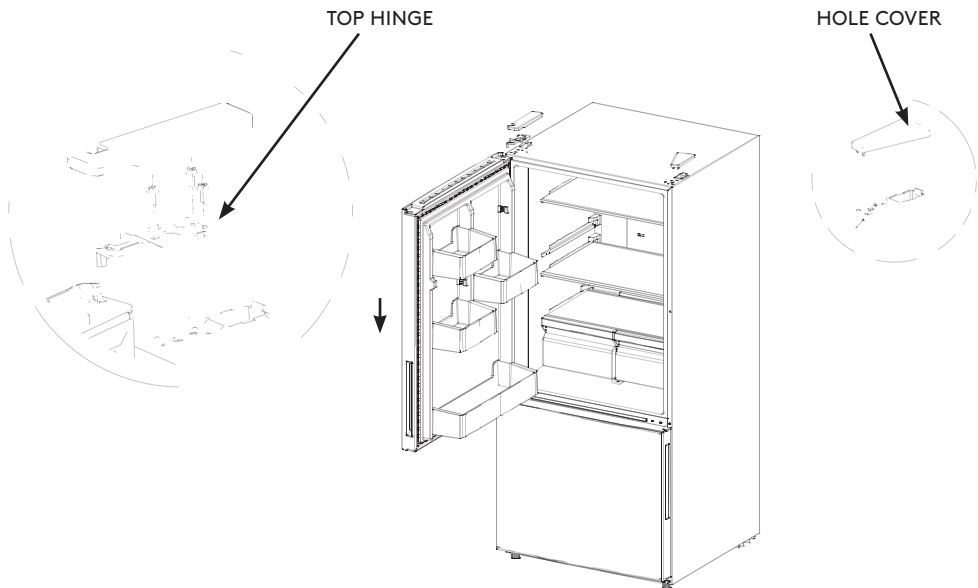
ATTACH THE LEFT CENTER HINGE



All images in this instruction manual are for indication only; your unit may appear differently.

STEP 10

- Put down the freezer door on the middle hinge vertically
- Take out the top hinge and cover of the opposite side from the accessory bag
- Assemble the top hinge, hinge cover and hole cover.



All images in this instruction manual are for indication only; your unit may appear differently.

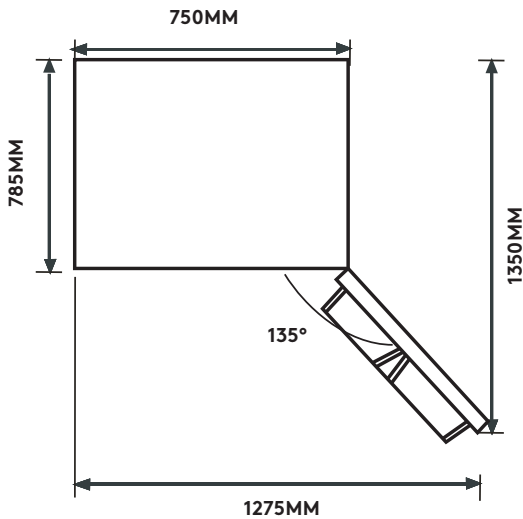
Installation Instructions Continued

CHANGING THE LIGHT

Any replacement or maintenance of the LED lights are intended to be made by the manufacturer, its service agents or a similar qualified person. Please contact our Customer Service Team for advice.

BEFORE USING YOUR UNIT

- This product is household refrigerators and shall be only suitable for the storage of foods.
- According to national standards, household refrigerators shall not be used for other purposes, such as storage of blood, drugs or biological products.
- Do not place items such as bottled or sealed container of fluid such as bottled beers and beverages in the freezer to prevent bursts and other losses.
- Before turning the refrigerator on, make sure that it has been still for at least half an hour before connecting it to a power supply.
- Before placing any food in your unit, turn it on and wait between 2–3 hours (or more than 4 hours when ambient temperatures are high) to make sure it is working properly and to allow it time to fall to the correct temperature.
- Your unit should not be overfilled.
- Allow enough space around your unit for maximum use of the door and drawer openings.

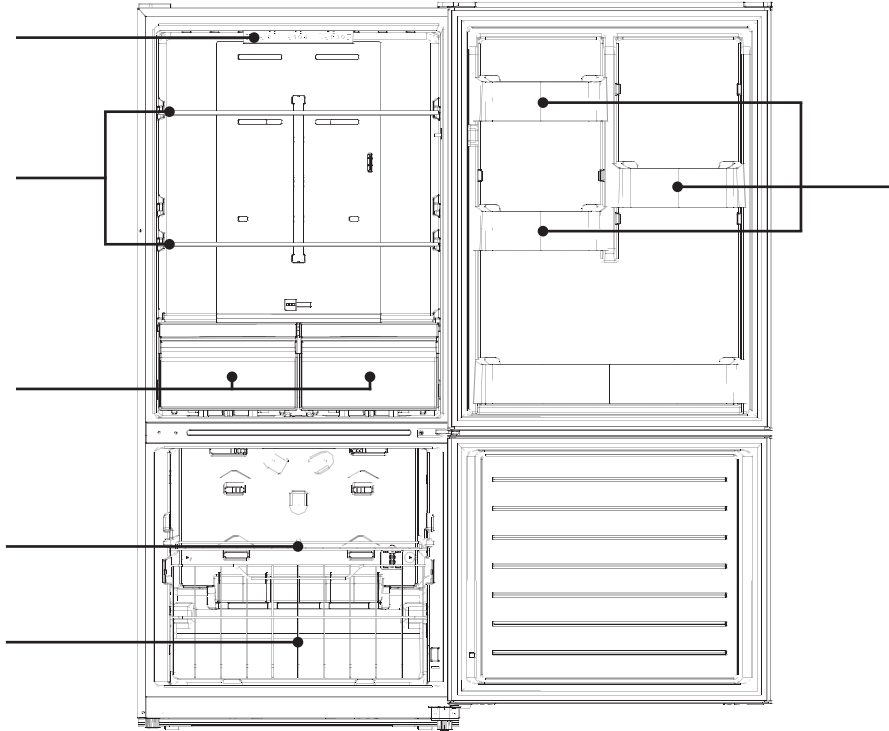




THIS PAGE IS INTENTIONALLY LEFT BLANK

Product Overview

KEY COMPONENTS



- LED Lighting & Temperature Control Panel
- Glass Shelving
- Fruit & Vegetable Crisper Drawers

- Steel Wire Freezer Shelf
- Steel Wire Freezer Drawer
- Refrigerator Door Trays

THE REFRIGERATION CHAMBER

The refrigeration chamber is suitable for storage of a variety of fruits, vegetables, beverages and other food consumed in a short period of time. Do not place food into the refrigerator until it has cooled to room temperature. It is recommended to seal up any food before placing into the refrigerator. The glass shelves can be adjusted up or down for ease of use to your preferred storage space.

THE FREEZER CHAMBER

The freezer chamber allows food to be kept fresh for a longer period of time and also for making ice. The freezer chamber is suitable for storage of meat, fish and other foods for a long period of time. Please consume all food within their shelf life time.

Note: Storing too much food during operation after the initial connection to power may adversely affect the freezing effect of the unit. Do not also block the air outlet as it will affect the freezing effect. The image above is for indication only; your unit may appear differently.

FUNCTIONS

The image below is for indication only; your unit may appear differently.



1. Power/Alarm Off Button
2. Refrigerator Thermostat Button
3. Freezer Thermostat Button

DISPLAY

The initial power to the appliance will take up to 3 seconds, at which the alarm will sound and the unit will go into normal operation display.

When there is no fault, it will display the set configuration of the unit.

In the event of a failure, it will display a loop fault code.

OPERATION INSTRUCTIONS

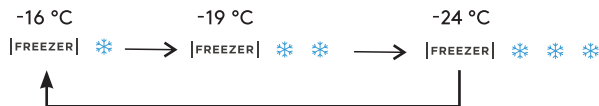
Refrigerator settings

Press the refrigeration key (2) to adjust the refrigeration configuration. Each press of the button will change the set temperature indicated below:



Freezer settings

Press the freezer key (3) to adjust the freezer configuration. Each press of the button will change the set temperature indicated below:



Alarm

When a door is open for more than 2 minutes, the alarm will sound until the freezer or refrigerator door is closed. You may also turn the alarm off by pressing the Alarm Off button (1).

When a fault alarm occurs, you may also press the alarm off button to cancel the alert.

Ice maker

After 40 seconds of normal operation of the unit, the ice maker will open automatically.

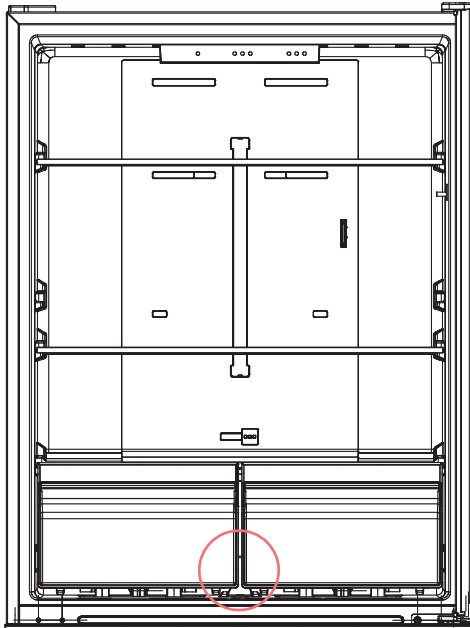
Standby mode

Press the Alarm Off button for 3 seconds to enter standby mode. All loads and display is turned off.

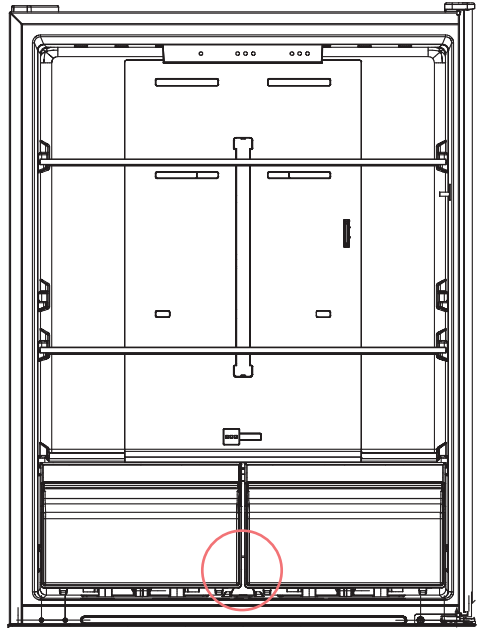
In standby mode, long press the Alarm Off button for 3 seconds to return to normal operation.

Product Overview Continued

OPERATION INSTRUCTIONS CONTINUED



When the freezer frozen food humidification padding is adjusted to the far right, quick-freezing mode closed, the freezer tray can store vegetables, fruits and other items in it.



When the freezer frozen food humidification padding is adjusted to the far left, quick-freezing mode opened, the freezer tray should not store vegetables, fruits, drinks and other easy-to-freeze items.



THIS PAGE IS INTENTIONALLY LEFT BLANK

Care and Maintenance

GENERAL CLEANING

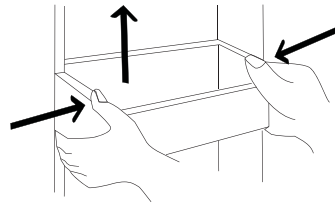
- Dust behind the refrigerator and on the ground shall be timely cleaned to improve the cooling effect and energy saving.
- Check the door gasket regularly to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the refrigerator should be cleaned regularly to avoid odour.
- Please turn off the power before cleaning the interior, remove all foods, drinks, shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the refrigerator, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean in the refrigerator (such as narrow sandwiches, gaps or corners), it is recommended to wipe them regularly with a soft rag, soft brush, etc. and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacteria accumulation in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odours in the interior of the refrigerator or contaminated food.
- Clean the bottle frame, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the refrigerator with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpaste), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.

WARNING:

Please unplug the unit for defrost and cleaning.

CLEANING THE DOOR TRAYS

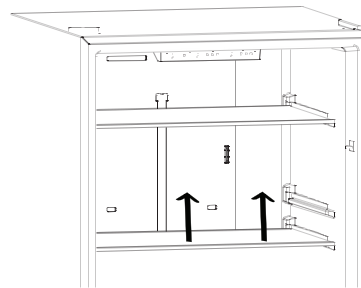
- Follow the direction arrows in the figure below:
- Use both hands to squeeze the tray, and with an upward motion push, you can take it out.
- After the tray has been washed, you can adjust its position height to your storage requirements.



The image above is for indication only; your unit may appear differently.

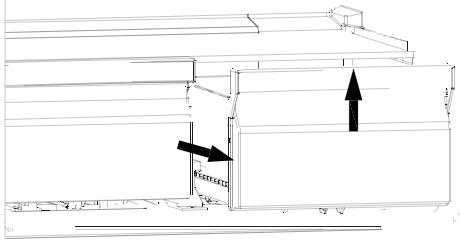
CLEANING THE GLASS SHELVES

- Since the shelves sit in a groove, you must first lift the shelf up before pulling it outwards.

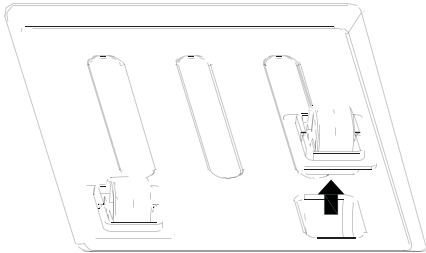


CLEANING THE FRUIT & VEG CRISPER DRAWERS

The fruit and vegetable drawers need to be pulled outwards before you and lift them up and out of the base.



The roller wheel is sits in the tray groove. Press the arrow in the direction of the image below, remove the roller base and clean the trays as needed.



DEFROSTING

The refrigerator is made based on an air-cooling principle and therefore includes an automatic defrosting system.

If frost is formed due to a change of season or temperature, it is recommended to disconnect the power supply from the unit or by wiping with a dry towel.

INACTIVE OPERATION

Power failure:

In case of a power failure, foods may still be cooled inside the appliance for several hours. It is advised to reduce opening the doors during this time to keep the inside of the unit cool.

A long period of nonuse:

Unplug the appliance and then clean it. Store the appliance with the doors left open to prevent odours and bacteria forming.

Moving:

Before moving the unit, remove all objects inside, fix the glass partitions, trays and drawers with tape. Tighten the levelling feet and then close the doors and seal them with tape.

During moving, do not lay the appliance upside down, horizontally or on a vibrative surface.

Do not incline the unit during moving by more than 45°.

It is advised that the appliance is run continuously once started. Generally the operation of the uni should not be interrupted as it may impact its service life.

Troubleshooting

The following simple issues can be handled by the user. Please call the customer service team if the issues are not resolved.

Failed operation

- Check if the appliance is plugged and connected to power
- Check if the voltage is too low
- Check if there is a power failure, circuit may have been tripped

Odour

- Odorous foods should closely wrapped
- Whether foods are rotten
- Whether the interior shall be cleaned

Long term operation of the compressor

- It is normal that the refrigerator operates for a longer time in summer when the ambient temperature is higher
- Do not put too much food in the freezer at one time
- Do not put foods until they are cooled
- Limit frequent opening of the refrigerator door

Internal light does not illuminate

- Check whether the unit is connected to power
- The illuminating light may be damaged

Door can not be properly closed

- The freezer door is stuck by food packages
- Too much food
- The refrigerator is tilted

Loud noises

- Check whether the food is levelled and if the refrigerator is balanced;
- Check if the refrigerator parts are properly placed.

Door fails to seal tight

- Foreign object may be on the door seal
- Heat the door seal and then cool it for restoration (you may use a dryer or a hot towel for heating)

Water pan overflows

- There is too much food in the refrigerator or food stored contains too much water resulting in heavy defrosting.
- Doors may not be closed properly resulting in frost due to entry of air, increasing water due to defrosting.

Heat Housing

The refrigerator enclosure may emit heat during operation, especially in summer, this is caused by the heat dissipation of the built-in condenser, and it is a normal operation.

Condensation

condensation may occur on the exterior surface and door seals of the freezer when the ambient humidity is large, this is normal. You may wipe it away with a dry towel.

Noise

- A buzz may be generated by running compressor especially when starting up or shutting down.
- The refrigerant flowing inside of the appliance may produce a creaking sound, this is also normal.

FAULT INDICATION

The following warnings appearing on the display indicate corresponding faults of the refrigerator. Although the unit may still function, the user must contact our customer service team to arrange a technician for maintenance to ensure normal use of the refrigerator.

Fault Code: E1

- Refrigerator temperature sensor fault: LED 1 & 2 are flashing

Fault Code: E2

- Freezer temperature sensor fault: LED 1 & 5 are flashing

Fault Code: E5

- Freezing frost sensor fault: LED 1 & 3 are flashing

Fault Code: E6

- Communication failure: LED 2 & 4 are flashing

Fault Code: E7

- Ring temperature fault: LED 1 & 4 are flashing





Technical Information

RATING LABEL:

INALTO		Bottom Mount Refrigerator 529L MODEL: IBM529X	
<p>Group: 5B</p> <p>Climate Class T</p> <p>Classification Of Protection I</p> <p>Rated Voltage 220-240V~</p> <p>Rated Frequency 50Hz</p> <p>Rated Current 1.5A</p> <p>Rated Defrost Power 200W</p> <p>Energy Consumption 486kWh/year</p> <p>Refrigerant R600a</p> <p>Amount 50g</p> <p>Total Storage Volume 529L</p> <p>Freezer Storage Volume 159L</p> <p>Refrigerator Storage Volume 370L</p> <p>Insulation Blowing Agent Cyclopentane</p> <p>Net Weight 76kg</p> <p>Compressor PZ90H1Y</p> <p>Approval number SGS-200016-EA</p>	<p>ELECTRIC DIAGRAM</p> <p>The diagram shows a control board connected to various components. On the left, there are two lamp switches (R and F) and two LED lamps (R and F). In the center, there are two sensors (R and F), a defrost sensor, a defrost heater, and a defrost fuse. On the right, there is an ambient sensor (AMB), an electric throttle, and a fan motor (FM). The control board is also connected to a protector, a compressor, a PTC, and a display board. The power plug is connected to the L, N, and ground lines.</p>		
		<p>Caution: Risk of fire</p>	<p>E2447</p> <p>MADE IN P.R.C</p>
WWW.INALTO.HOUSE		SUPPORT: 1300 11 4357	

Warranty Information

AUSTRALIAN WARRANTY TERMS & CONDITIONS REFRIGERATION APPLIANCES

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. IN THIS WARRANTY

- (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
 - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
 - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
 - (d) 'ASR' means Residentia Group authorised service representative;
 - (e) 'Residentia Group' means Residentia Group Pty Ltd of 165 Barkly Avenue Burnley VIC, ACN 600 546 656 in respect of Appliances purchased in Australia;
 - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
 - (g) 'Warranty Period' means:
 - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 36 months, following the date of original purchase of the Appliance;
 - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
 3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
 4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
 5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
 - (a) travel of an authorised representative;
 - (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
 6. Proof of purchase is required before you can make a claim under this warranty.

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
- (a) the Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation
 - (viii) failure to comply with any additional instructions supplied with the Appliance;
 - (b) the Appliance is modified without authority from Residentia Group in writing;
 - (c) the Appliance's serial number or warranty seal has been removed or defaced;
 - (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. To enquire about claiming under this warranty, please follow these steps:
- (a) carefully check the operating instructions, user manual and the terms of this warranty;
 - (b) have the model and serial number of the Appliance available;
 - (c) have the proof of purchase (e.g. an invoice) available;
 - (d) telephone the numbers shown below.
13. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

IMPORTANT

Before calling for service, please ensure that the steps in point 12 have been followed.

Telephone contact

- Service: Please call 1300 11 HELP (4357)

The Australian Consumer Law requires the inclusion of the following statement with this warranty:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Product Overview Continued

NEW ZEALAND WARRANTY TERMS & CONDITIONS REFRIGERATION APPLIANCES

To help care for your investment, be sure to register your appliance online. Registration will help you if you need to arrange service in the future, and serves as a record of your purchase – including critical information like model number and serial number – that you can refer to at any time.

Simply visit the below website, or ask your retailer for help:

<https://inalto.house/nz/registration>

WARRANTY:

These products are covered by a warranty for a period of 24 months from the date of purchase, subject to the following conditions*. The warranty covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship or assembly.

* The conditions above mentioned are:

1. That the purchaser carefully follows all instructions packed with the product;
2. That the purchaser and/or installer carefully follows the installation instructions provided and complies with electrical wiring regulations, gas and/or plumbing codes;
3. That the purchaser carefully follows instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the domestic use for which it has been designed;
4. Commercial use of the product for professional or industrial purposes will void this warranty.;
5. That the product was purchased and installed in New Zealand;
6. That this warranty does not extend to:
 - a) optional glass lids for hobs apart from claims which relate to mechanical or physical damage thereof at the date of purchase;
 - b) 'consumable' parts such as light bulbs or filters;
 - c) damage to ceramic glass caused by liquid or solid spill-overs, lack of maintenance, or impact;
 - d) damage to surface coatings caused by cleaning or maintenance using products not recommended by the owner's handbook;
 - e) defects caused by normal wear and tear, accident, negligence, alteration, misuse or incorrect installations;
 - f) a product dismantled, repaired or serviced by any serviceman other than an authorised service agent;
 - g) a product not in possession of the original purchaser;
 - h) damage caused by power outages or surges
 - i) damage caused by pests (eg. rats, cockroaches etc.)



7. That if the product is a freestanding microwave oven or small appliance it must be returned to the dealer/retailer for servicing. These products, unless stated otherwise, have a 12 month warranty from original date of purchase with 24 months on the microwave magnetron; Waste disposers have a 12 month warranty.
8. The provision of service under this warranty is limited by a 25km boundary from the retailer where the product was purchased except for microwaves. Such travelling outside of these limits will incur commercial cost to be paid by you, regulated by the number of kilometres travelled beyond the 25km limit (50km return trip). Microwaves are to be delivered to the nearest authorised service agent by the customer.

Please refer to your user manual for any further conditions that may apply to your specific model.

Nothing herein contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantees Acts 1993.

For Service please visit www.applico.co.nz/service or contact the dealer/retailer from whom you purchased the product from or call the 0800 number listed below. If you are unable to establish the date of purchase, or the fault is not covered by this warranty, or if the product is found to be in working order, you will be required to bear all service call charges.

Registration of this warranty constitutes acceptance of the terms and conditions of this warranty.

Should you require any assistance, please call Customer Services on 0800 763 448.

Distributed by Applico Ltd.
www.applico.co.nz
July 2019

After registering your appliance online, we recommend you fill out the below information for your reference and keep this warranty card in a safe place.

**THIS WARRANTY IS VALID IN
NEW ZEALAND ONLY.**

A HIGHER LEVEL

INALT^o

OF REFRIGERATION

A RESIDENTIA
GROUP INITIATIVE



VERSION
1.0